

MOCH ALIEF FIKRIANSYAH

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SUMMARY

Results-driven Software Development Professional skilled in systems analysis, client management, and technical leadership. Proven ability to lead teams through the full SDLC and manage diverse client portfolios to deliver high-quality applications on time. Adept at translating business needs into technical solutions and coordinating cross-functional teams to consistently achieve project goals and stakeholder satisfaction.

WORK EXPERIENCE

IT Staff & Technician , PT. Injourney Aviation Service Support

Soekarno-Hatta International Airport (CGK)

Tanggerang, Februari 2025 - Present

- **Maintenance Reporting Digitization:** Developed a system from the ground up to digitize maintenance and repair reporting for electrical facilities and equipment at Soekarno-Hatta International Airport (CGK), replacing manual processes and significantly improving tracking accuracy and speed.
- **Collaboration & Needs Analysis:** Proactively collaborated with end-users and stakeholders, ranging from technical (electrical) units to directorate-level management, to analyze business requirements and translate them into functional technical specifications.
- **Integrated Logistics & Inventory System:** Built a centralized platform to manage the complete logistics cycle for the electrical unit, including material requests, goods in/out, delivery order issuance, and goods receipt handover reports, thereby enhancing supply chain efficiency.
- **Strategic Project: National Contract Monitoring System:** Directly commissioned by the Director to develop a nationwide contract monitoring system covering all airports across Indonesia. The system manages budget ceilings, contract & addendum documents, and a revenue module covering accruals, accounts receivable, and cash flow, providing comprehensive financial and contract performance visibility.

Software Engineer , Software Gallery

Surabaya, May 2023 - July 2024

- Developed key functionalities for a multi-module ERP system, directly contributing to modules for Trading, Retail, Production, and Purchasing.
- Partnered with cross-functional teams to build integrated features that automated business processes, improved operational visibility, and streamlined data management for clients.
- Supported the full software development lifecycle (SDLC) for the ERP product, from initial requirement gathering to post-deployment troubleshooting.

Internship , CV. Dwi Santoso (Createch.id)

Surabaya, November 2022 - March 2023

- Supported the development team in building a transactional system for a construction materials store, focusing on purchase order processing and sales functionality.
- Contributed to coding, testing, and debugging while learning industry-standard development workflows and tools.

Certifications & Licenses:

- Cisco Certified Network Associate (CCNA)
 - Introduction to Networks
 - Routing and Switching Essentials
- MikroTik Certified Network Associate (MTCNA)
- Web Developer Certification – Prakerja
- British Council EnglishScore – Level B2 (CEFR) | Score: 445.

EDUCATION

Bachelor of Computer (Information Systems) | GPA: 3.15

Surabaya, November 2023

University Surabaya (UBAYA)

- Thesis on "The Implementation of a Reward and Punishment System for Sales Performance Improvement at Safana Jaya Motor Store, Surabaya".

Pondok Pesantren Modern Islam Assalaaam

Surabaya, June 2017

COMPETENCIES

- Web Development
 - Languages: PHP, HTML, JavaScript
 - Frameworks: Laravel, CodeIgniter
 - Databases: MySQL, MS Access, Paradox
- Desktop Application Development
 - Languages: C#, Java
 - Tools/Frameworks: Borland Delphi
- Tools & Others
 - Version Control: Git
 - IDE: Visual Studio, IntelliJ IDEA, Delphi IDE